

# Internet Relay

[www.sprintip.com](http://www.sprintip.com)

Fast and easy? Yes, you can! Users need a computer, a web browser and a phone line and/or internet access.

- ◀ Clean and crisp look
- ◀ Increased reliability
- ◀ Experienced, accurate operators
- ◀ Available 24 hours a day
- ◀ No high-speed Internet required
- ◀ No domestic long distance charge
- ◀ Online help with access to live customer service

## Sprint IP Relay Using AOL Instant Messenger (AIM)

- ◀ Works on any computer and wireless device that uses AIM
- ◀ Just add SprintIP to your Buddy List
- ◀ Spanish available - type ESPANOL
- ◀ No GA or SK needed
- ◀ Connect to live Customer Service - type - HELP
- ◀ More experienced, accurate operators
- ◀ Simple & easy to use!

### Pre-Connection Call:

- 1 Add *SprintIP* to your buddy list.
- 2 Double Click on *SprintIP*.
- 3 Type *phone number* you wish to call.
- 4 Click *send* or *enter*.
- 5 Start your conversation ... no GA is needed.

### Post-Connection Call:

- 1 The relay operator will type in the *upper screen*.
- 2 You will type in the *lower screen*.

